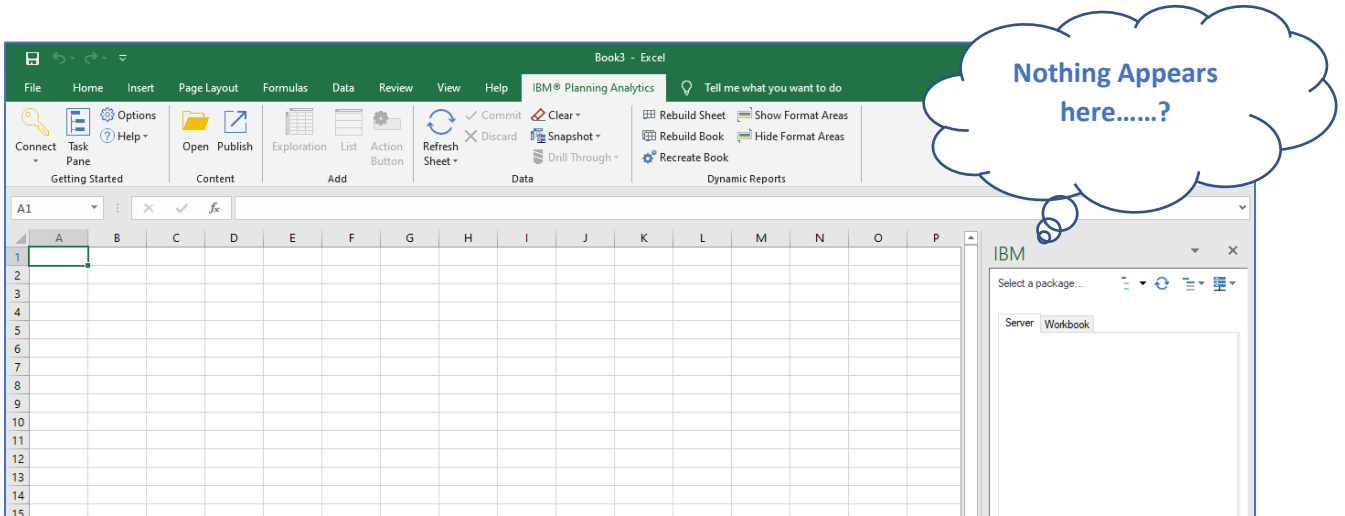


## Display item issue in Task Pane area (PAX)



### **Issue:**

When connected with any server in IBM planning analytics tab to use PAX, on the right hand side there is no TM1 Objects visible (under IBM Table) to view all the Server objects and workbooks, to resolve this issue follow the simple steps mentioned below.

### Try using this Office compatibility mode in General settings of Excel:

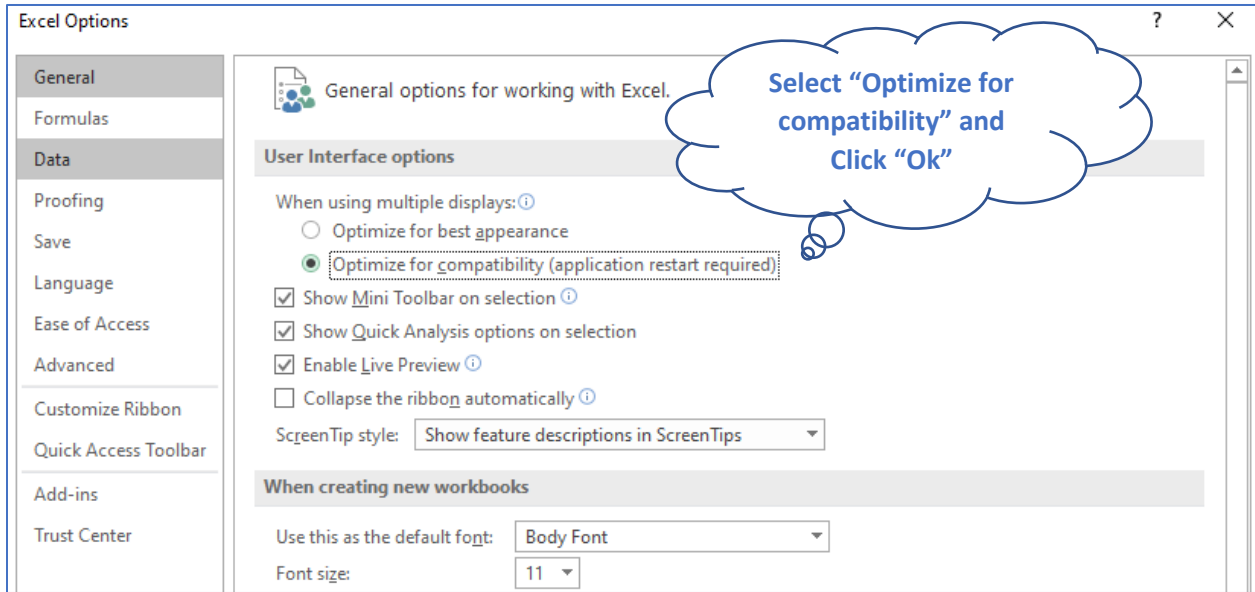
You can also improve display problems with add-ins by changing the display settings to compatibility mode. To change the display settings for Office go to **File > Options > General**

Under **General setting option** you will find two options mentioned below:

1. Optimize for best appearance
2. Optimize for compatibility

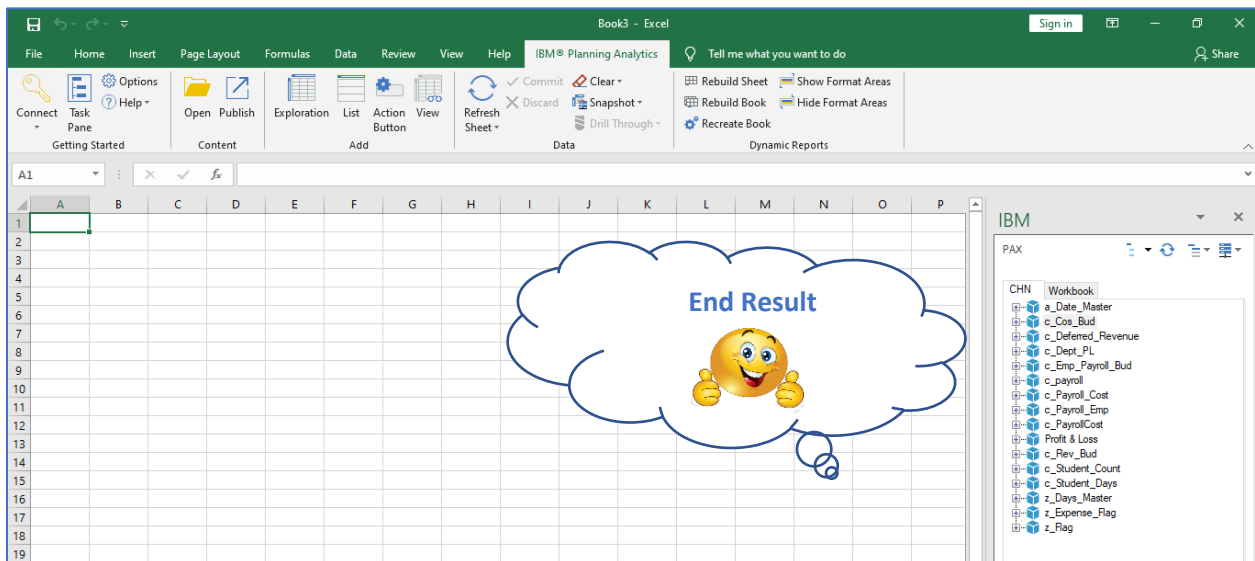
Select 2<sup>nd</sup> option "**Optimize for compatibility**" (This will require application to restart for one time)

***Refer below screen shot to apply settings***



## End Result:

All the Objects & workbooks now are visible in the Task pane area on the Right hand side (Under IBM - Table)



**Recommendation:** This solution is tried and tested for the issue faced on PAX on Cloud server.

Thank You