

Deal With Services In Stopping State

Step 1:

Find out the name of the service which is in Stopping State. Eg: Go_Scorecards

Step 2:

Open command prompt as an administrator

[Right click on Command Prompt and select Run as administrator option]

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| | | | | | C | Open file location | | |
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Step 3:

Type: sc queryex "Name of the service which is in Stopping State" in command prompt Eg: sc queryex Go_Scorecards



Step 4:

Make a note of the PID Eg: PID for service Go_Scorecards is 4824

| Command Prompt | | - | \times |
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| Microsoft Windows [Version (c) 2019 Microsoft Corpora | n 10.0.18362.592] ation. All rights reserved. | | î |
| C:\Users\Admin≻sc queryex | go_scorecards | | |
| SERVICE_NAME: go_scorecard TYPE STATE | is : 10 WIN32_OWN_PROCESS : 4 RUNNING (STOPPABLE, NOT_PAUSABLE, IGNORES_SHUTDOWN) | | |
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| C:\Users\Admin> C:\Users\Admin> | | | |

Step 5:

Type: taskkill /f /PID (service's PID) Eg: taskkill /f /PID 4824

| Command Prompt | | - | × |
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| Microsoft Windows [Version (c) 2019 Microsoft Corpora | 10.0.18362.592] ition. All rights reserved. | | î |
| C:\Users\Admin>sc queryex | go_scorecards | | |
| SERVICE_NAME: go_scorecard TYPE STATE WIN32_EXIT_CODE SERVICE_EXIT_CODE CHECKPOINT WAIT_HINT PID FLAGS | IS : 10 WIN32_OWN_PROCESS : 4 RUNNING (STOPPABLE, NOT_PAUSABLE, IGNORES_SHUTDOWN) : 0 (0x0) : 0 (0x0) : 0x0 : 0x0 : 4824 : | | |
| C:\Users\Admin> C:\Users\Admin> <mark>taskkill /</mark> | F /PID 4824 | | |

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If the process is completed successfully it will throw a message saying: The process with PID 4824 has been terminated.

Note:

- If you kill a critical windows service you may end up forcing the machine to reboot on its own.
- You can also use these instructions to kill a Windows Service which is stuck at **starting**. This will allow you to restart the service.

Keep Exploring!