

## Deal With Services In Stopping State

### Step 1:

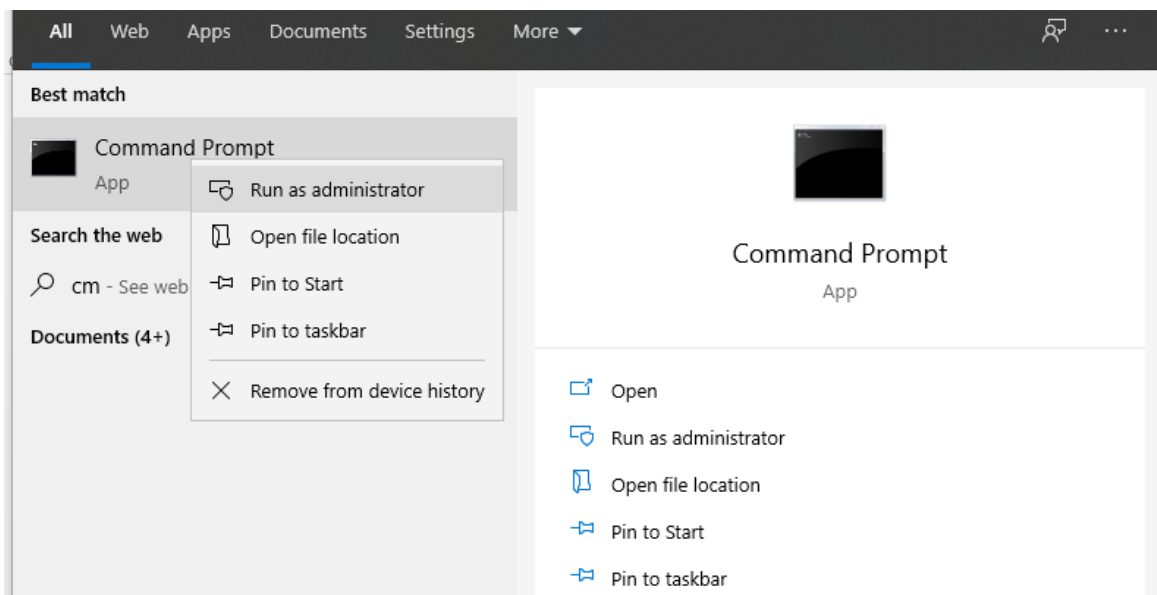
Find out the name of the service which is in Stopping State.

Eg: Go\_Scorecards

### Step 2:

Open command prompt as an administrator

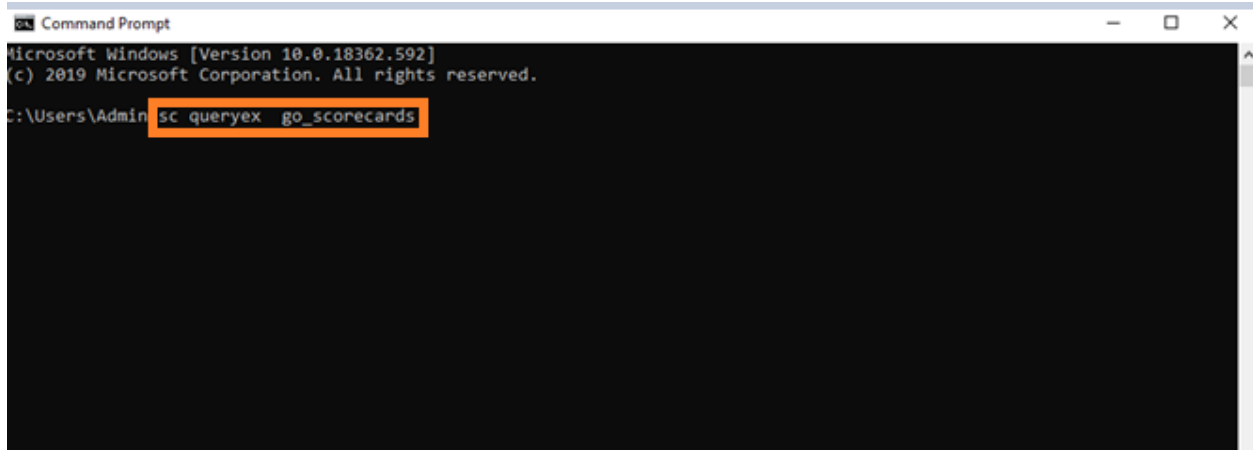
[Right click on Command Prompt and select Run as administrator option]



### Step 3:

Type: `sc queryex "Name of the service which is in Stopping State"` in command prompt

Eg: `sc queryex Go_Scorecards`



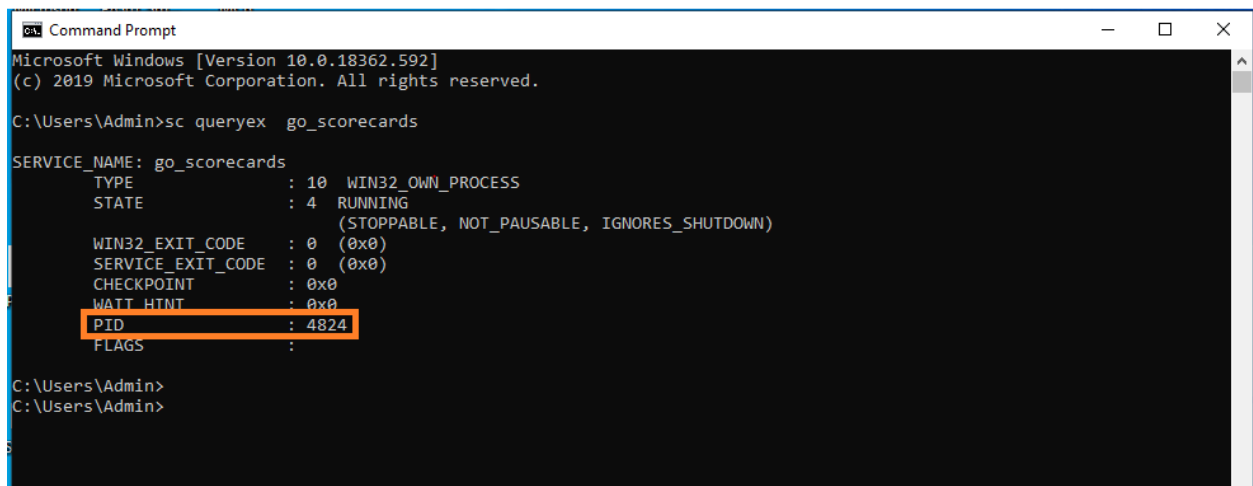
```
Command Prompt
Microsoft Windows [Version 10.0.18362.592]
(c) 2019 Microsoft Corporation. All rights reserved.

C:\Users\Admin>sc queryex go_scorecards
```

#### Step 4:

Make a note of the PID

Eg: PID for service Go\_Scorecards is 4824



```
Command Prompt
Microsoft Windows [Version 10.0.18362.592]
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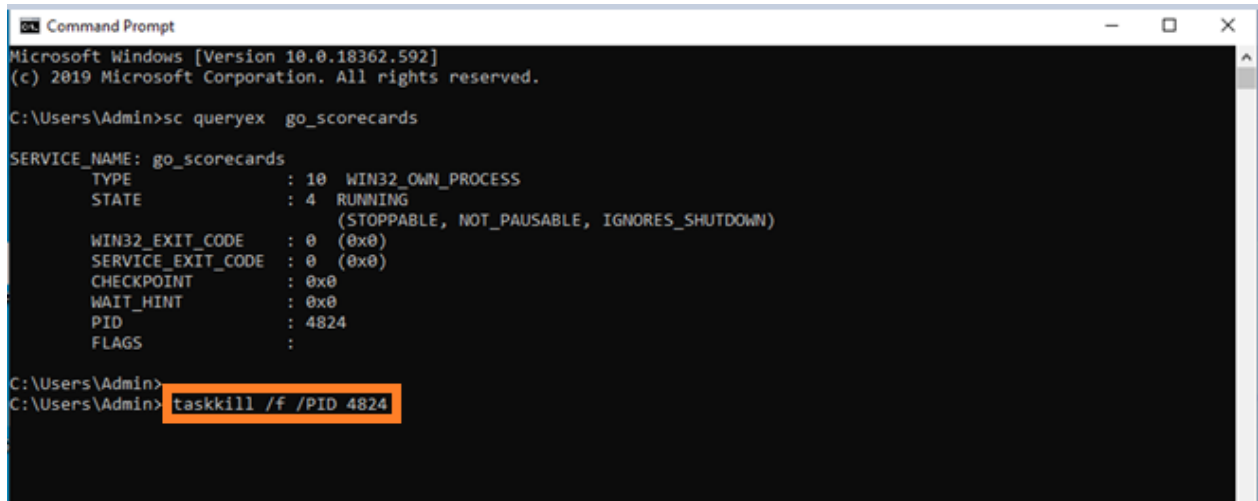
C:\Users\Admin>sc queryex go_scorecards

SERVICE_NAME: go_scorecards
        TYPE               : 10  WIN32_OWN_PROCESS
        STATE                : 4   RUNNING
                        (STOPPABLE, NOT_PAUSABLE, IGNORES_SHUTDOWN)
        WIN32_EXIT_CODE       : 0   (0x0)
        SERVICE_EXIT_CODE   : 0   (0x0)
        CHECKPOINT           : 0x0
        WAIT_HINT            : 0x0
        PID                  : 4824
        FLAGS                 :
```

#### Step 5:

Type: taskkill /f /PID (service's PID)

Eg: taskkill /f /PID 4824



```
Command Prompt
Microsoft Windows [Version 10.0.18362.592]
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C:\Users\Admin>sc queryex go_scorecards

SERVICE_NAME: go_scorecards
        TYPE               : 10  WIN32_OWN_PROCESS
        STATE                : 4   RUNNING
                        (STOPPABLE, NOT_PAUSABLE, IGNORES_SHUTDOWN)
        WIN32_EXIT_CODE       : 0   (0x0)
        SERVICE_EXIT_CODE   : 0   (0x0)
        CHECKPOINT           : 0x0
        WAIT_HINT            : 0x0
        PID                 : 4824
        FLAGS                 :

C:\Users\Admin>
C:\Users\Admin>taskkill /f /PID 4824
```

If the process is completed successfully it will throw a message saying:  
The process with PID 4824 has been terminated.

#### Note:

- If you kill a critical windows service you may end up forcing the machine to reboot on its own.
- You can also use these instructions to kill a Windows Service which is stuck at **starting**. This will allow you to restart the service.

Keep Exploring!